



**OFFICE OF THE SPECIAL COMMISSIONER OF POLICE,
WELFARE & ESTATE OVERSIGHT : DELHI**

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No. ~~3228-7~~ /P.Sec. Spl.CP/Welfare & E.O. dated Delhi, the 25/07/2017.

To

All District/Units DCsP
Delhi / New Delhi.

Subject :- Welfare - SMS Alert System - Implementation.

Please refer to this office S.O No. 438/2015 dated 19.08.2015 regarding implementation of SMS alert system in respect of 32 identified welfare related services for the benefit of personnel. An analysis of record in the last 18 months shows that the performance of many distts/units is not commensurate with the number of personnel posted. As you are aware, SMS alert system is an important innovation introduced for the benefit of personnel in various ranks who used to waste a lot of time, energy and money in going around DCP Offices in regard to routine administrative matters of welfare in the past. Introduction of SMS alert system already has a good impact on speeding up the administrative process and thus reducing inconvenience to the personnel.

In the light of above, the Commissioner of Police, Delhi desires that all districts/units should make sustained efforts in achieving a more consistent and higher level of performance in implementation of the SMS system for the overall benefit and satisfaction of all personnel.


(S. Vasudeva Rao) IPS

Spl. Commissioner of Police,
Welfare & Estate Oversight, Delhi

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Copy to :-

1. All Special Commissioners of Police.
2. All Joint Commissioners of Police.
3. All Addl. Commissioners of Police.
4. SO to CP for favour of information of Commissioner of Police, Delhi.